

## **GENERAL TERMS & CONDITIONS OF SALE (B2B)**

### **1. Seller Information**

The products are sold by **FLAMME D'ÉLIXIR** a company registered in France.  
Registered address: **RUE BILLAUDEL BORDEAUX**

SIREN : 989324801

Contact email: **contact@flammedelixir.com**

These Terms & Conditions apply to all orders placed via Maison&Objet Online.

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### **2. Products**

The products offered are home fragrance items designed and crafted in France. As handcrafted products using natural materials (such as marble, sandstone, or stoneware), slight variations in color, texture, or finish may occur. These variations are inherent to the material and do not constitute defects.

Product images and descriptions are provided for indicative purposes only.

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### **3. Prices**

All prices are wholesale (B2B) prices, expressed in **EUR**.

VAT is **excluded**, depending on the buyer's location and applicable regulations.

The seller reserves the right to modify prices at any time. Prices applicable are those confirmed at the time of order acceptance.

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### **4. Orders**

Orders are confirmed only after acceptance by the seller.

A minimum order quantity (MOQ) may apply and will be specified on the product or order page.

The seller reserves the right to refuse or cancel any order in the event of stock issues or abnormal order volumes.

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### **5. Payment**

Payment is made through the payment solutions provided by Maison&Objet Online. Orders are processed only after full payment has been received, unless otherwise agreed in writing.

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### **6. Shipping & Delivery**

Products are shipped from France.

Estimated delivery times are provided for reference and may vary depending on destination and logistics conditions.

Shipping costs, customs duties, and local taxes are the responsibility of the buyer unless otherwise stated.

Risk of loss or damage transfers to the buyer upon dispatch of the goods.

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## 7. Claims, Damages & Returns

Any claim for damaged or non-conforming products must be submitted **within 7 days of receipt** of the order, with supporting photos.

No returns or exchanges will be accepted without prior written approval.

Products that have been used, altered, or improperly stored are not eligible for return.

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## 8. Intellectual Property

All intellectual property rights relating to the products, brand name, visuals, texts, and designs remain the exclusive property of **FLAMME D'ÉLIXIR**.

No reproduction or commercial use is permitted without prior written consent.

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## 9. Governing Law

These Terms & Conditions are governed by **French law**.

Any dispute shall fall under the exclusive jurisdiction of the competent courts of France.

Signed and stamp

