

Terms of service

Terms and conditions

Add 2 receive 20% off one offer

Get 20% off one item when you order 2 products. The discount is automatically applied to the lower-priced item. This offer cannot be combined with other discounts.

Add 3 receive 20% off entire order

Get 20% off on the entire order when you order 3 or more products. The discount is automatically applied. This offer cannot be combined with other discounts.

Shipping To Norway, Switzerland & The United Kingdom.

Customs duties and VAT may be charged upon delivery in the UK, Norway, and Switzerland. If you receive any import charges, simply forward the invoice to info@blossholm.com – we will refund the full amount.

The price shown on our website is the final price you will pay.

Shipping to the United States:

All new tariffs and duties are fully covered for orders to the United States. If any costs are charged upon delivery, simply forward the invoice to info@blossholm.com and we will refund the full amount.

The price shown on our website is the final price you will pay.

Shipping

All information regarding delivery is described on the page for delivery.

Right of return

At Blossholm we offer 100 days right of return. All information regarding Returns are described on the page for Returns.

A 10-year warranty guarantee

At Blossholm, we believe in providing durable, high-quality products that last. That's why we offer a 10-year warranty on all our designs. This warranty is in addition to the statutory guarantee as per the Danish & European Sale of Goods Act.

What's Covered?

Our warranty covers material and workmanship defects on all our designs. If any damage occurs within the warranty period caused by the above mentioned, we will replace the product.

Warranty Duration

The warranty is valid for 10 years from the purchase date or delivery date. To claim the warranty, please email us with your order information and photos of the issue and our team will be of assistance as soon as possible.

Exclusions

The warranty does not cover:

- General wear and tear
- Cut marks, scratches, or damage from improper use, accidents, or external damage

Claiming a defect

If you discover a defect, simply contact our friendly customer service team and provide photos of the defect. We'll work with you to find a solution or arrange a replacement as quickly as possible. All shipping costs are covered by us.

For any other questions or concerns, feel free to contact our customer service team. We're committed to provide the best possible service!

Payment

All amounts shown on the website include VAT if you are residing in Europe. Blossholm accepts a variety of online payments including Visa, Mastercard, Paypal, Klarna. The available options are shown upon checkout. Our website uses a secure payment server that encrypts all information, which means that the connection is completely confidential.

Payment for pre-order will be taken full in advance.

Personal data policy

When you buy an item and pass on the information yourself, we receive customer data. As data controller, we process your personal data securely and confidentially. Your personal data will

only be used and stored for the purposes for which it was collected.

We use third parties to process some of our information, among other things in our freight handling, which was not developed by Blossholm.

Pre-orders

It is difficult for us to always have all products in stock. Therefore, it occasionally happens that an item is sold out and can be pre-ordered. This is stated on the product page, typically at the top of the product description, where the estimated delivery time is also stated. The delivery time is estimated and in some cases can vary by +- 30 days.

- As soon as the items are back in stock, it will be shipped to you.
- When pre-ordering, the payment is withdrawn immediately.
- You can cancel your pre-order at any time and get a full refund if you regret the purchase.

Note

We always do our best to keep the website up to date with the latest information. However, account must be taken of any errors on the website regarding the information about the products' stock status, deliveries, prices and more.

Do you have any questions?

If you have the slightest doubt about anything regarding the delivery or return of an item, contact us by phone or email, and we will answer your questions as soon as possible.

Blossholm ApS

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