

## **ABOUT US**

**“We strive to bring nature into your home and you out in nature”**

### **Products and books made with passion**

Koustrup & Co. is a family business which supplies a wide range of quality products for the home specially to castles, museums, home interior shops, garden shops etc. to more than 30 countries.

Environment is important to us and therefore we use FSC paper, natural linen, organic cotton, recycled paper. Our cellophane is biodegradable and can be put in the compost heap.

We emphasize that our products radiate visual beauty, high professionalism, and sincerity. At the same time all our products are developed together with artists and writers, who are specialists in their field.

The range consists of double postcards in folders, posters and books and with great passion for beautiful and decorative artwork, we are continuously developing new quality products that can please both the eye and the mind.

## **TERMS AND CONDITIONS WHOLESALE**

### **PRODUCTS**

All our products you can order without colli. So it is possible to mix and match and try different items. There is no minimum order volume but the retail prices are only possible if you have a shop or if we make a separate agreement. For instance, if you sell to hotels or are an interior designer.

### **ORDERING AND PAYMENT**

When ordering products from Koustrup & Co.'s wholesale web shop, the order will be subsequently invoiced.

Payment terms are 14 days net, and we ask for prepayment for the first order.

The invoice will be sent by email from our economy system. Payment is to be made via the specified account on the invoice.

The products can also be paid for immediately in the web shop with either Mastercard, Visa card or Dankort.

### **DELIVERY TIMES**

Unless otherwise specified for each item, the expected shipment will be within 2-3 workdays.

Backorders will be sent as soon as possible and without extra surcharge.

### **SHIPPING FOR RETAILERS**

All our products are shipped from Denmark from our own warehouse. We continuously try to get optimal freight costs for the shipments for all countries.

For countries in the EU or outside EU the freight cost is per kg and is calculated according to the pricing zone of the country concerned. The final freight cost will be calculated accordingly and invoiced when we know the specific volume and kg.

## **CUSTOMS**

For countries outside EU customs and local VAT will often be charged. The VAT and customs are not included in the prices, and you will receive separate invoices from the local customs department or freight company.

We collaborate with the following freight companies.

UPS, FedEx, GLS, Post Nord, DSV, RAL

## **PACKING**

We reuse all packing materials possible and therefore the boxes can vary. For fill we use brown recycled paper or biodegradable paper or cornstarch nuggets. They dissolve in water or can be placed in the compost heap.

## **CONTACT INFO**

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