

Something Different Wholesale is strictly a trade only website and we do not sell to the public. In order to purchase with us you must be purchasing stock to resell and not for your personal use. We welcome customers who sell online as well as in retail shops. [Click here to register for an account.](#)

Registered address is - Something Different Wholesale Ltd, Upper Fforest Way, Enterprise Park, Swansea. SA6 8PJ.

Company Registration Number: 05279035, VAT Registration Number: GB496513361, EORI Number: GB496513361000

Prices

Prices on our website are shown in Pound Sterling (£) or Euros (€) and are excluding VAT. To view prices you must [register your details](#). All prices listed on the website are for one item unless otherwise stated. Something Different Wholesale reserves the right to amend or change any prices at any time without prior notice. Our Recommended Retail Prices (RRP) are shown on our website.

Products

Products are subject to availability. If there is a product on your order which is out of stock the product will be removed from your order and you will not be charged.

Minimum Order

We currently offer a no minimum order policy for our customers in the UK, providing you with the flexibility to purchase as few or as many items as your business requires. We welcome retailers of all sizes.

Delivery Prices

Our delivery charges vary according to country and delivery option. Please [click here](#) for full details of all our delivery options including UK, EU and the rest of the world.

International Customers (outside the UK & EU): Please note that any customs duties, import taxes or handling fees are the buyer's responsibility and are not included in our prices or shipping costs. For more information please visit our [FAQs](#).

Payment Methods

We accept all major credit cards and debit cards including Visa, Visa Debit and Mastercard. We also accept Paypal, Klarna and Clearpay. All online payments are securely processed by Stripe, a leading global payment provider. Payments can be made online or over the phone. Your payment information is encrypted and never stored by us.

We have partnered with **Klarna**, **Clearpay** and **Billie** to offer you even more ways to pay. For full terms and conditions on these payment options, please click the links below.

Klarna: <https://www.klarna.com/uk/terms-and-conditions/>

Clearpay: <https://www.clearpay.co.uk/en-GB/terms-of-service>

Billie: <https://help.billie.io/buyer/>

Payment Terms

Please contact us directly to discuss any credit terms that have been agreed with your business.

Payment Process

When an order is placed with Something Different Wholesale we take pre-authorisation from your credit or debit card (this is an authorisation from you to take funds from your card). No money is taken from the card at this stage and an order confirmation will be e-mailed to you.

When an order is ready to be dispatched we will send you an e-mail confirming the goods we are sending as well as the value. We will only take payment **for the goods we are sending**.

Damages

If your items have arrived but are damaged or there are items missing, please could you fill out the following form: [Report A Damage](#)

Our Customer Care team will advise you of the process to follow. Please do not return any goods to Something Different Wholesale without agreed authorisation.

Intellectual Property

All artwork, product designs, and creative content remain the exclusive property of Something Different Wholesale and are protected by copyright and design rights.

By purchasing from us, you are granted the right to resell our finished products only. You may not:

- Reproduce, copy, or otherwise use our designs to create new products.
- Commission or manufacture products that imitate, adapt, or are derived from our designs.
- Modify or alter our existing designs in any way.

Any unauthorised use of our intellectual property will be treated as an infringement of rights and may result in legal action. Written permission or a formal licensing agreement must be obtained from us before any such use.

Privacy Policy

Please click here to read our [Privacy Policy](#)

Further Information

For further information please visit our [FAQ page](#).