

GENERAL CONDITIONS OF SALE

1. ORDERS:

All orders must be confirmed in writing via email info@mamoa.eu or directly to our brand consultant who provides support in the same area.

2. PRODUCTION:

2.1 The usual production of the respective orders is estimated between 8 and 10 weeks;

2.1.1 The production period is established after:

- The arrival of the fabric at our facilities when the fabric is the customer's;
- The approval by the customer and Mamoa of the technical design associated with the order;
- The agreed payment terms are initiated;

2.2 If there are longer production deadlines than those established, Mamoa is responsible for informing the customer;

2.3 The placement of the Mamoa's logo on the pieces of its collection is a prerogative of Mamoa.

3. PAYMENT:

- 50% at the time of ordering / proforma.
- 50% at the date of export of the goods of our facilities.

4. COMPLAINTS:

Merchandise complaints will only be accepted within a maximum of 15 days after receiving the order.

5. PRICE LIST:

5.1 The values shown refer to pieces with the finish as found in the catalog and without fabric. If any changes are to be made, they must be subject to a budget;

5.2 The measurements presented in the catalog are approximate;

5.3 The price list is valid for the year 2025, if there is any change during the year, Mamoa will notify the customer in advance;

5.4 The price shown is the final guide price for sale to the public without transport.

5.5 The prices shown already include packaging that we consider appropriate for export;

5.6 Prices shown do not include transportation.

5.7 A 50% discount for professionals will be applied to the values presented.

For any judicial matter, the Valongo County, Porto, Portugal will be competent